

# IRON SHIELD PROTECTION PLAN - TERMS AND CONDITIONS

## 1. ANNUAL MAINTENANCE INSPECTION & CLEANING DETAILS

Hargrave Heating will perform one (1) annual maintenance check (for heating only or cooling only, on "Heat or Cool" OR "On-Guard" Plans) and two (2) annual maintenance checks (heating & cooling on "Iron-Shield" plan), or one (1) annual maintenance check (for heating & cooling & tankless on "The Iron Trio" plan). Maintenance for cooling system will typically occur in the spring (Apr./May) and for heating & tankless systems in the fall (Sept./Oct) – subject to availability of the customer. Hargrave Heating will attempt to contact the customer by email & telephone as a reminder to book the annual service visit.

The following is a list of services provided during the maintenance visit:

Heating Systems	Cooling Systems	Tankless Water Systems
<ul style="list-style-type: none"> <li>• Adjust thermostat anticipator &amp; level</li> <li>• Adequate air for safe combustion of appliances</li> <li>• Tighten Flue Connections</li> <li>• Remove blower assembly &amp; clean louvers</li> <li>• Replace furnace filter (1" filter included)</li> <li>• Clean &amp; adjust burners</li> <li>• Clean &amp; lubricate blower motor</li> <li>• Clean &amp; Inspect Heat Exchangers</li> <li>• Clean &amp; adjust ignition or pilot assembly</li> <li>• Measure voltage &amp; Amp draws</li> <li>• Tighten electrical connections</li> <li>• Test electrical capacitor</li> <li>• Check &amp; adjust furnace gas pressure</li> <li>• Adjust furnace for proper temperature rise</li> <li>• Test furnace for operating efficiency</li> <li>• Clear furnace exterior of accumulated debris</li> <li>• Test furnace high limit safety shut off</li> <li>• Clear condensate drain assembly</li> <li>• Test for presence of Carbon Monoxide</li> <li>• Reseal exterior venting penetration if needed</li> </ul>	<ul style="list-style-type: none"> <li>• Clean and calibrate the thermostat</li> <li>• Check the refrigerant charge level</li> <li>• Inspect all visible refrigerant lines for leaks</li> <li>• Test the starting capabilities of the system</li> <li>• Check volts and amp draw on compressor &amp; motor</li> <li>• Monitor the air temperature for proper cooling</li> <li>• Inspect all accessible duct work for leaks</li> <li>• Lubricate all moving parts</li> <li>• Inspect and adjust the blower and blower components</li> <li>• Inspect and tighten all electrical connections</li> <li>• Inspect all safety controls for defects</li> <li>• Service any drain pump that is present</li> <li>• Inspect electrical circuit breakers and fuses</li> <li>• Size and defects</li> <li>• Check for any fire hazards</li> <li>• Inspect drain lines for leaks &amp; proper drainage</li> </ul>	<ul style="list-style-type: none"> <li>• Full tank flush to remove mineral build-up</li> <li>• Heat exchanger flush to increase longevity</li> <li>• Removal of any sediment from tank</li> <li>• Clean intake air filter</li> <li>• Inspect &amp; clean gas burner</li> <li>• Conduct a system pressure test</li> <li>• Inspect venting for cracks &amp; defects</li> <li>• Test for presence of Carbon Monoxide</li> <li>• Tighten electrical connections</li> <li>• Test &amp; adjust water temperature settings</li> </ul>

PARTS COVERED: Relax. Everything you need to know is all right here in black and white.

Heating Systems	Cooling Systems
<ul style="list-style-type: none"> <li>• Gas Burner and Orifices</li> <li>• Automatic Gas Control Valves</li> <li>• Gas Regulator</li> <li>• Electric Ignition System</li> <li>• Relay</li> <li>• Flame Spreader</li> <li>• Pilot Burner</li> <li>• Thermocouple/Generator</li> <li>• Fan and Limit Controls</li> <li>• Power Burner Motor</li> <li>• Heating Circuit Transformer</li> <li>• Venter Motor Assembly</li> <li>• Roll Out Switch</li> <li>• Vent System Pressure Switch</li> <li>• Condensate Pump</li> <li>• Furnace Low Voltage</li> <li>• Circuit Fuse</li> <li>• Automatic Vent Damper/Motor</li> <li>• Aqua Stat Controls</li> <li>• Flow Switch</li> <li>• Pulley and Belt</li> <li>• Blower/Component</li> <li>• Fan Motor</li> <li>• Door Switch</li> <li>• Summer/Winter Switch</li> <li>• Thermostat (other than Wi-Fi enabled thermostats)</li> </ul>	<ul style="list-style-type: none"> <li>• Add-On Fan Centres</li> <li>• Capacitor</li> <li>• Line Components</li> <li>• Internal Copper Tubing</li> <li>• Low Ambient Temperature Sensor</li> <li>• Add-On Indoor Fan Relay</li> <li>• Cooling Contactor/Relay</li> <li>• Evaporator Coil</li> <li>• Internal Electrical Wiring</li> <li>• Condenser Fan Motor</li> <li>• Thermostat (other than Wi-Fi enabled thermostats)</li> <li>• Fan Blade</li> <li>• Pressure switch</li> <li>• Service valve</li> </ul>

## 2. PAYMENT INFORMATION

By signing this agreement and selecting 'monthly' or 'annual' payment option, you authorize Hargrave Heating to charge the Total Payable from the account provided effective immediately. The automatic payment will continue automatically on a monthly or annual basis until a written notice of termination is received by Hargrave Heating (email acceptable).

## 3. TERM

The plan will start the day you purchased it. The initial term of the agreement will be twelve (12) months. Following the initial term, the plan will renew automatically on an annual basis until a notification of termination is received. There is no cancellation option with these plans. If you wish to cancel your plan after the initial first year, please contact us 30 days prior to your renewal date.

## 4. CUSTOMER RIGHT TO CANCEL

All applicable sales, deals or promotions must be paid back to Hargrave Heating prior to cancellation.

## 5. 1-YEAR WARRANTY ON REPAIRS

Hargrave Heating will provide a 1-year labour warranty on all repairs made which includes all service required to remove & replace defective parts. Replacement warranty on any parts are based on the manufacturer's warranty specifications.

## 6. TRANSFERABLE

This plan is transferable to a subsequent owner of the residence. To transfer, please have new owners contact Hargrave Heating directly to make necessary payment arrangements. All credits (Hargrave Bucks) will be reset upon transfer.

